

A Proven Approach to Assessment Consistency and Endpoint Data Quality

Inconsistent administration and scoring of complex rating scales leads to endpoint data quality risks in trials involving clinician ratings. Signant's specialized Rater Training & Qualification solution ensures standardized administration and scoring practices to reduce inter- and intra-rater variability, driving high-quality endpoint data.



STANDARDIZE ASSESSMENTS

Reduce inter- and intra-rater variability through tailored training that ensures consistent administration and scoring of complex clinician outcome assessments



DRIVE ENDPOINT RELIABILITY

Improve endpoint quality by empowering raters with scale-specific knowledge and proven methodologies to eliminate rater bias and drift



SAFEGUARD SIGNAL DETECTION

Optimize signal detection potential through comprehensive training, certification and monitoring that delivers measurable improvements in complex clinician ratings

Tailored to individual study needs, our comprehensive training programs help optimize your chances of signal detection

01 Equip

Scale-specific training content delivered by expert CNS raters addresses common administrative errors and scoring nuances through engaging and hands-on learning

02 Qualify

Rigorous qualification processes ensure only appropriately trained and experienced clinicians administer relevant assessments

03 Monitor

Ongoing in-study performance monitoring identifies retraining needs and addresses quality issues before they impact endpoint reliability

Why choose Signant Health?

SCIENTIFIC EXCELLENCE

Rating quality focus on patient eligibility, adherence to scale rules, symptom measurement, and mitigation of placebo response

Our training is designed and delivered by preeminent CNS clinical scientists whose work has defined assessment standards, with proven expertise across the full spectrum of CNS indications and complex rating scales.

COMPREHENSIVE QUALIFICATION METHODOLOGY

Rigorous qualification pathway ensuring only appropriately trained clinicians conduct assessments

Our structured approach includes rater experience verification, scale training qualification, and overall certification for study scales, with ongoing in-study monitoring of rater performance for quality assurance.

DYNAMIC AND INTERACTIVE TRAINING EXPERIENCE

Training programs leveraging real patient case studies and hands-on exercises with engagement-focused design

Real-world clinical presentations using recorded patient video assessments, multiple learning modalities across virtual and in-person forums, and interactive training that reduces “training fatigue” among raters.

TECHNOLOGY-ENABLED QUALITY CONTROL

Global network of independent central reviewers and raters who conduct central scoring and expert review

Rater Station® manages quality review scheduling and workflow, while audio/video recordings enable rating evaluations.

CONTINUOUS QUALITY IMPROVEMENT

Real-time monitoring, recalibration, and targeted remediation throughout study lifecycle

Expert reviewers evaluate performance for administration or scoring issues, with refresher sessions at predefined study milestones and data-driven approaches to provide comprehensive intervention.

Delivering value for sites and sponsors



FOR SITES

- Streamlined processes for experienced raters and support for less experienced teams and raters
- Proactive performance monitoring and remediation support
- Improved protocol adherence and compliance



FOR SPONSORS

- Reduced variability that masks treatment intervention effects
- Measurable improvements in endpoint data quality and reliability
- Enhanced signal detection potential to safeguard R&D investments

Signant Health's Experience

20+

YEARS

Training excellence and continuous refinement

75+

COUNTRIES

Standardization at scale

50K+

RATERS TRAINED

Global expertise and proven methodologies

Our Solutions Are Better Together

Unlock the full value of rater training & qualification



**Electronic Clinician
Ratings**



**Central Rating &
Central Review**



**PureSignal
Analytics**



**Placebo Response
Mitigation**

Explore the Full Suite

WHO IS SIGNANT HEALTH?

Signant Health is the evidence generation company. We are focused on leveraging software, deep therapeutic and scientific knowledge, and operational expertise to consistently capture, aggregate, and reveal quality evidence for clinical studies across traditional, virtual, and hybrid trial models. For more than 25 years, over 600 sponsors and CROs of all sizes – including all Top 20 pharma – have trusted Signant solutions for remote and site-based eCOA, EDC, eConsent, RTSM, supply chain management, and data quality analytics. Learn more at www.signanthealth.com.